



Kuala Lumpur Metropolitan
University College



Diploma in

HOTEL MANAGEMENT

(R3/811/4/0096)(10/2029)(A7822)

ABOUT OUR HOTEL MANAGEMENT PROGRAMME

This programme provides experience in all hotel departments. Students develop into experienced hospitality professionals with a holistic overview of the industry. There is a practical approach with industry training throughout their learning. Year 1 introduces the basic hospitality and service management alongside essential university-level study skills. Year 2 develops management and strategy techniques with an overview of front office and food production.

PROGRAMME AIM:



The Diploma in Hotel Management provides the necessary qualifications for employment across the diverse field in the accommodation sectors. The focus is on a strong theoretical and business foundation. Students will have the fundamentals and skills required for effective task at the front office and housekeeping operations, and food and beverage services and operations. They would be introduced to the application of supervisory responsibilities. The program has a strong emphasis on instilling entrepreneurial skills.

ENTRY REQUIREMENT:

- A Pass in Sijil Pelajaran Malaysia (SPM) with at least credit in three (3) subjects; OR
- A Pass in Unified Examination Certificate (UEC) with at least Grade B in 3 subjects; OR
- A Pass in O-Level with at least Grade C in 3 subjects; OR
- A Pass in Sijil Kemahiran Malaysia (SKM) Level 3 in related field and a pass in SPM with at least credit in one (1) subject; OR
- A Pass in Sijil Kolej Komuniti (Level 3, MQF) in related field and a pass in SPM with at least credit in one (1) subject; OR
- A Pass in Certificate (Level 3, MQF) in related field with minimum CGPA 2.00; OR
- A Pass in Sijil Tinggi Persekolahan Malaysia (STPM) with at least Grade C (NGMP of 2.00) in one (1) subject; OR
- A Pass in Sijil Tinggi Agama Malaysia (STAM) with a Grade of Maqbul; OR
- Any other equivalent qualifications recognized by the Malaysian Government AND
- For international students, it is compulsory to obtain a minimum score of 5.0 for IELTS or its equivalent.

PROGRAMME MODULES

| Semester 1 | Semester 2 | Semester 3 | Semester 4 |
|--|---|--|---|
| <ul style="list-style-type: none"> ■ Pengajian Malaysia 2 (For Malaysian) / Bahasa Melayu Komunikasi 1 (For International) ■ Reading, Vocabulary & Grammar 2 ■ Creative & Critical Thinking ■ Introduction to Hospitality & Tourism Industry ■ Introduction to Entrepreneurship | <ul style="list-style-type: none"> ■ Principles of Moral & Ethic ■ Bahasa Kebangsaan A** ■ Basic Academic Reading and Writing ■ Fundamentals of Information Technology ■ Theory of Food ■ Introduction to Culinary Skills | <ul style="list-style-type: none"> ■ Family Institution ■ Drama and Role-Play in English ■ Principles of Management ■ Front Office Operation | <ul style="list-style-type: none"> ■ Social Human Skills ■ Sales Marketing for Hospitality & Tourism ■ F&B Service ■ Housekeeping Operation |
| Semester 5 | Semester 6 | Semester 7 | Semester 8 |
| <ul style="list-style-type: none"> ■ Hotel and Commercial Service Production ■ Food & Beverage Management ■ Menu Development & Analysis | <ul style="list-style-type: none"> ■ Event Management ■ Financial Accounting 1 ■ Human Resource Management | <ul style="list-style-type: none"> ■ Hospitality Cost Control ■ Professional Development ■ Hotel Maintenance | <ul style="list-style-type: none"> ■ Practicum |



CAREER PROSPECTS

Graduates will be able to enter the following workforce and would, with experience, able to assume executive and managerial positions in the hospitality industry or tourism industry and other service-oriented industries such as restaurants and public relation companies. Graduates who wish to start their own business in the services industry be able to do so effectively.

- *Event Coordinator*
- *Front Office Manager*
- *Purchasing Manager*
- *Food Service Manager*
- *Customer Service Manager*
- *Rooms Division Manager*



For more information:

CONTACT OUR PROGRAM ADVISOR:

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